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#### What is it?

The eOrder system enables you to request laboratory tests on line.

It is a secure system which sends your order direct to the laboratory system, eliminating the possibility of inaccurate data entry.

It is integrated with your Practice Management System.

It is free of charge.

# **For Requestors**

All **frequently ordered tests** are visible on the front page for ease of selection.



The Blue arrows indicate tests ordered previously where results are available. Click on the blue arrow – no need to search through the patient history.

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<b>◆</b>	21/12/17 07:00	18/04/18 09:00	23/07/18	31/05/19 14:30	31/01/20 09:50
Fasting status	Fasting	Fasting	Non-fasting	Non-fasting	Fasting
Glucose (fasting)	2.5	< 0.1			5.1
Glucose	Ø	Ø	0	Ø	Ø
Glucose			*7.9	8.0	
Glucose		0			
Glucose 31/01/20 09:50 Normal fasting glucose.					

You can request additional tests both **before** and **after** results have been received. No need to phone the lab in most cases, saving you time.

For standard bloods there is no need to print the order.

You can use the form for repeat requests (standing orders).

### For the Practice

Because the eOrder is sent direct to the laboratory and is therefore visible to all Collection Centres, there is **no need** to reprint or fax the order if the patient forgets or loses the printed copy. The patient can go to any Collection Centre and the order can be retrieved.

You can choose whether or not to print most orders, so there is a cost saving on printing and stationery.

For repeat orders where you would send out a printed order, you can call or text the patient and ask them to go any Collection Centre. This saves on printing, postage, stationery and time.

## For the Patient

Orders with instructions – such as a Mid-Stream urine – print the instructions on the form.

Patients cannot lose orders, and if they do forget to take it to the Collection Centre, there is no need for them to worry about calling the practice for a fax replacement.

For tests where the patient is expected to pay, this information is shown on the form, avoiding confusion or embarrassment.

Tests where clinical indications are required – such as ESR – prompt the requestor to state this, so that it is not possible for it to be overlooked.

# For the Laboratory

Increased accuracy and less risk of mistakes in manual entry of information.