

A Planned Outage is scheduled for eOrder/Eclair.

What is happening?

There is a planned outage to the **Eclair / eOrder** application. Electronic lab orders and access to results within the Eclair system will be unavailable during this time

This outage is for an upgrade to the Eclair system - the upgrade has small changes to the "Previous result indicators" (blue arrows) on order forms, and for users accessing ordering forms for multiple regions

When will this happen?

Date: **Saturday 30th April**

Start Time: **09:00pm**

Finish Time: **06:00am**

What do I need to do?

Follow down time procedures if urgent orders need to be placed during the outage i.e. create a manual laboratory request from your PMS system

Clinicians working in Telehealth/multiple regions

The new version removes the two-step process (select the region and then click next) with a single click of the region


Our records indicate that you are placing orders from multiple regions. Please choose the appropriate region for this order below.

If you are only working in one region, please email eclairadmin@aphg.co.nz with your HPI-CPN number and region




- Auckland
- Wellington

Blue arrow indicators for previous results

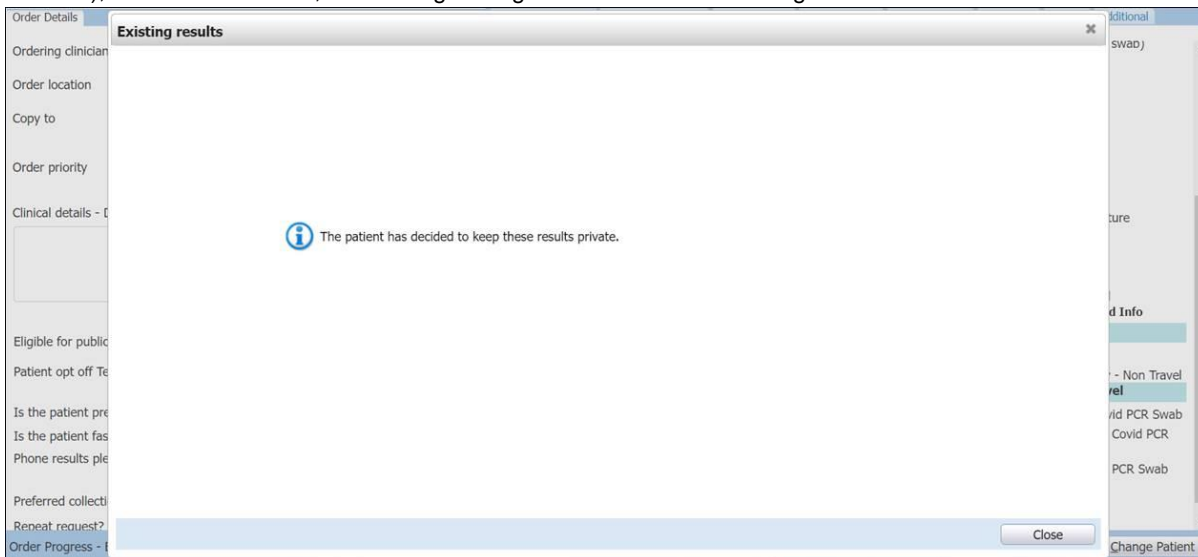
To improve form loading times, there is a change to the way that the previous result indicators are generated in the new release.

SARS-CoV-2	
	<input type="checkbox"/> SARS-CoV-2
	<input type="checkbox"/> SARS-CoV-2 Serology - Non Travel










If the patient has previous results, the arrows will show the results as normal

Existing results	
Novel Coronavirus	
	16/02/22 10:37
Specimen site	Nasopharyngeal
SARS-CoV-2	NOT detected
Comment	
Tests performed by	

If the patient has opted off sharing their information, or the only previous result is a sample that has been collected (but not yet resulted), the arrow will show, but clicking it will generate the below message.



If the patient has previous results, and a sample that has been collected (but not resulted), it will open, and they will see the collected sample as pending

Existing results			
Novel Coronavirus			
			
		16/02/22 10:37	16/02/22 10:42
Specimen site	Nasopharyngeal		pending
SARS-CoV-2	NOT detected		pending
Comment			pending
Tests performed by			pending